

THERMAL WINDOWS, INC.

LIFETIME LIMITED WARRANTY

Warranty Coverage

This Limited Warranty applies to products manufactured and installed by Thermal Windows, Inc. (TWI) personnel or certified technicians and are warranted to be free of defects in workmanship and material for as long as you own and reside in the home in which the products are installed. This warranty is valid on residential property of the owner(s) named on the back of this certificate and is subject to each and every term, condition and limitation stated herein. All products must receive reasonable maintenance as recommended.

Thermal Windows, Inc. Lifetime Limited Warranty includes:

- Insulated Glass Units
- Locks, latches and operating Hardware
- Powder Coat Finish cracking, peeling or blistering
- Labor for Repair or Replacement of defective parts

TWI will, at its sole option, repair, replace or restore a product that is determined to be defective in material and workmanship, provided that the product was properly maintained and used for its intended purpose. This Lifetime Limited Warranty includes coverage for parts and labor required for the repair, replacement or restoration of products.

TWI must be notified within sixty (60) days after such defects either appear or should have been discovered after the exercise of reasonable diligence. Failure of the claiming party to notify TWI within such period and / or failure of purchaser to make full payment for products shall automatically relieve TWI of any and all responsibility and / or liability under this Limited Warranty until such time as disputes are resolved to the satisfaction of TWI.

Coverage Exclusions and Limitations

This warranty only covers the types of damage specified herein and does not include defects or damage attributable to normal weathering or such caused by misuse, abuse,

settlement of the building or the Owner's failure to provide reasonable maintenance of the product.

Corrosion of screen wire or fabric through normal exposure to the elements or tearing of screens may occur. This does not indicate a manufacturing defect and is not covered by this warranty.

Glass breakage is specifically excluded from this warranty. Also excluded is damage arising from an act of God, or accidental or willful acts of the customer or others. This warranty shall be void if film is applied to the glass or if film shades are used. Insulated glass in fixed windows over 132 united inches or 30 sq ft is not covered by this warranty.

The optional argon gas fill levels may decline over time, and are not covered by this warranty.

Condensation on interior or exterior window or door surfaces may occur as the result of excess humidity and / or rapid temperature changes and does not indicate a defect in the product and is not covered by this warranty.

Refer to the section on Finishes for specific exclusions e.g., fading, minor fracturing, normal oxidation, abnormal exposure to sun, chemicals etc.

Caulking applied to seal the products against air and water penetration is not a window or door component and is not covered by this warranty.

Thermal Windows, Inc. reserves the right to change or discontinue any of its products. If a covered product is not available, the manufacturer may substitute a product of comparable value.

The manufacturer's liability is limited solely to replacing or repairing the product due to manufacturing defect. The manufacturer is not liable for incidental or consequential damages as a result of a defect. Repair or replacement will be determined solely at the discretion of TWI.

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